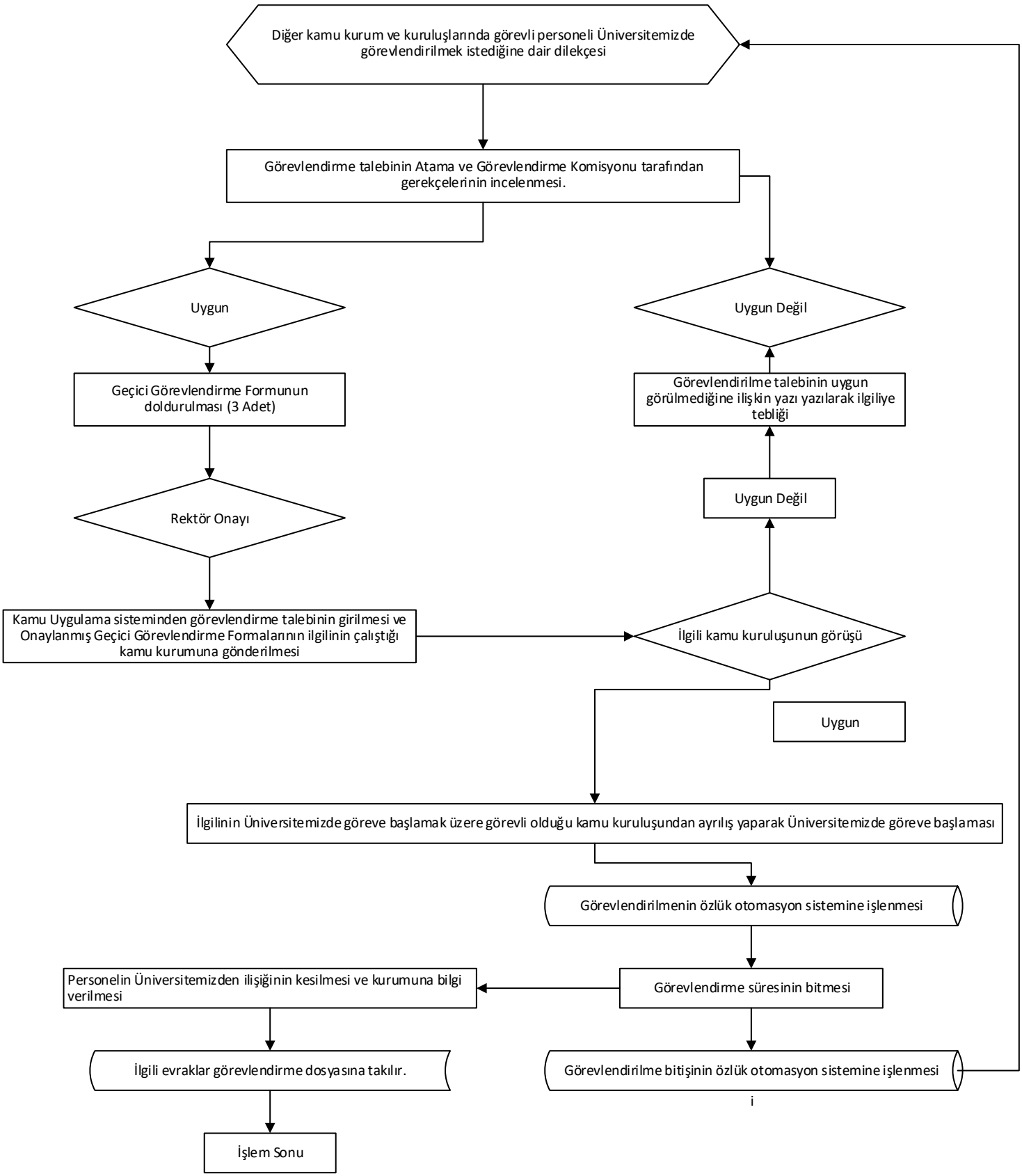KURUMLAR ARASI GÖREVLENDİRME İŞ AKIŞ SÜRECİ