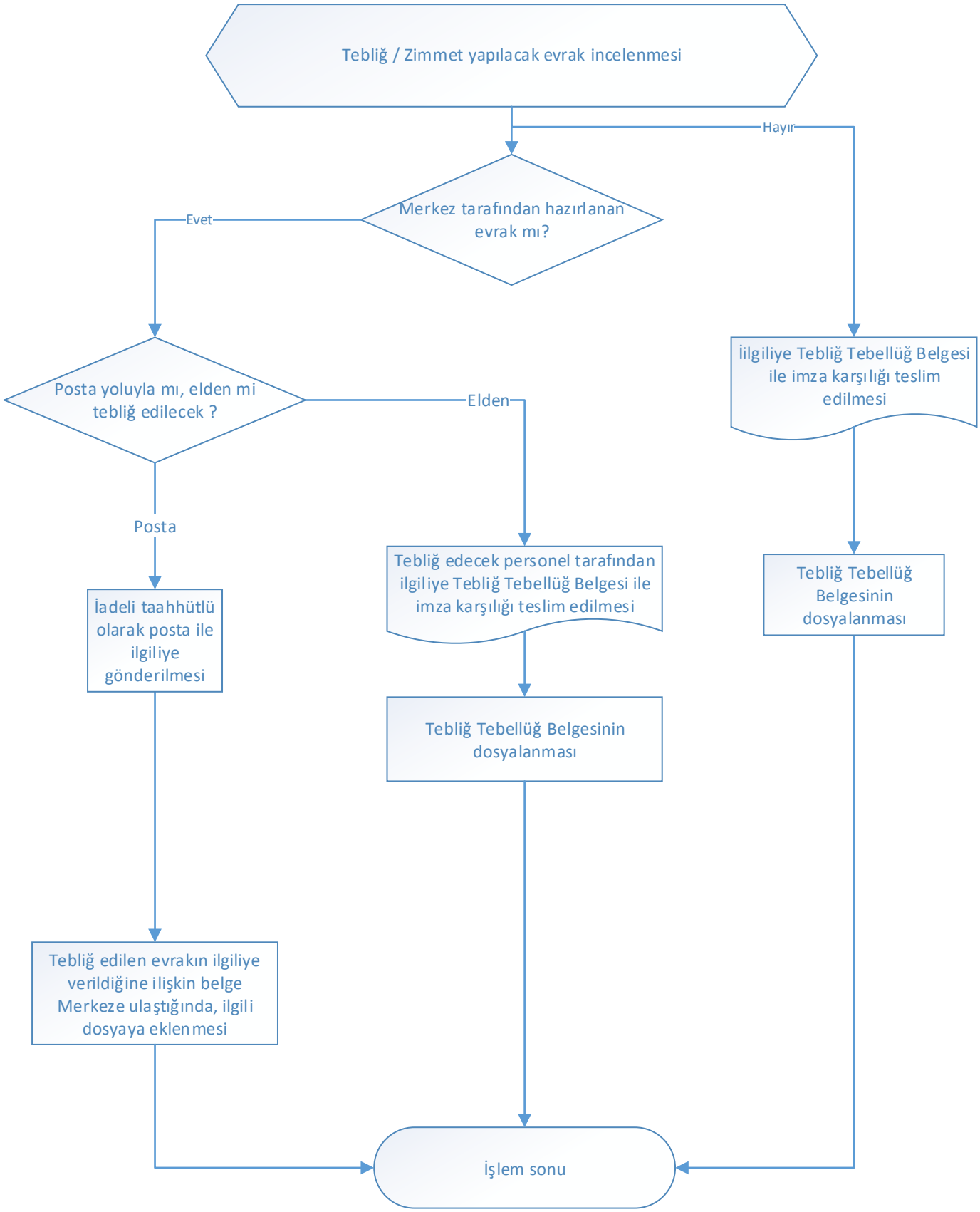Tebligat ve Zimmet İşlemleri Süreci İş Akış Şeması