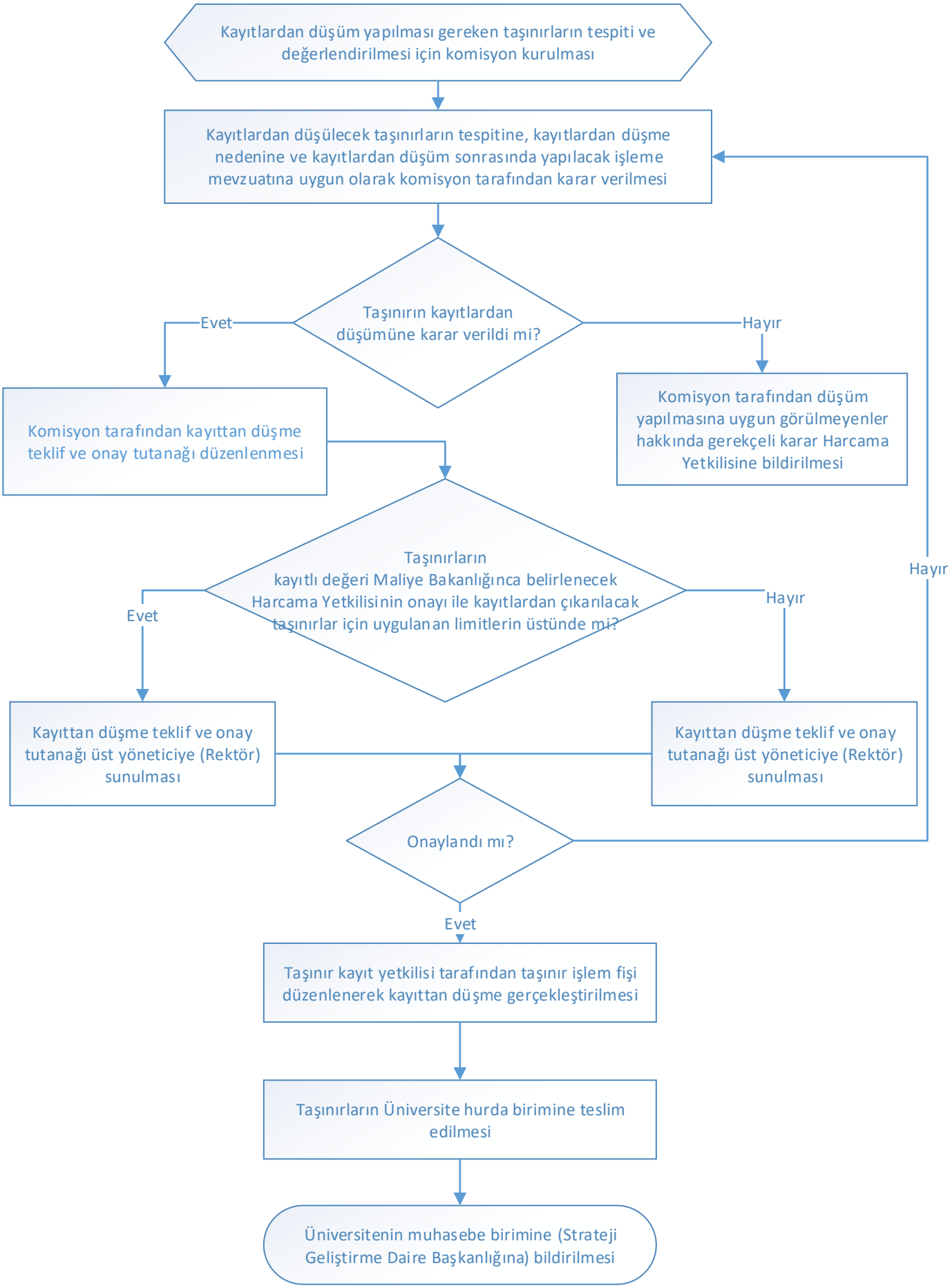Kayıtlardan Düşüm İşlemleri Süreci İş Akış Şeması