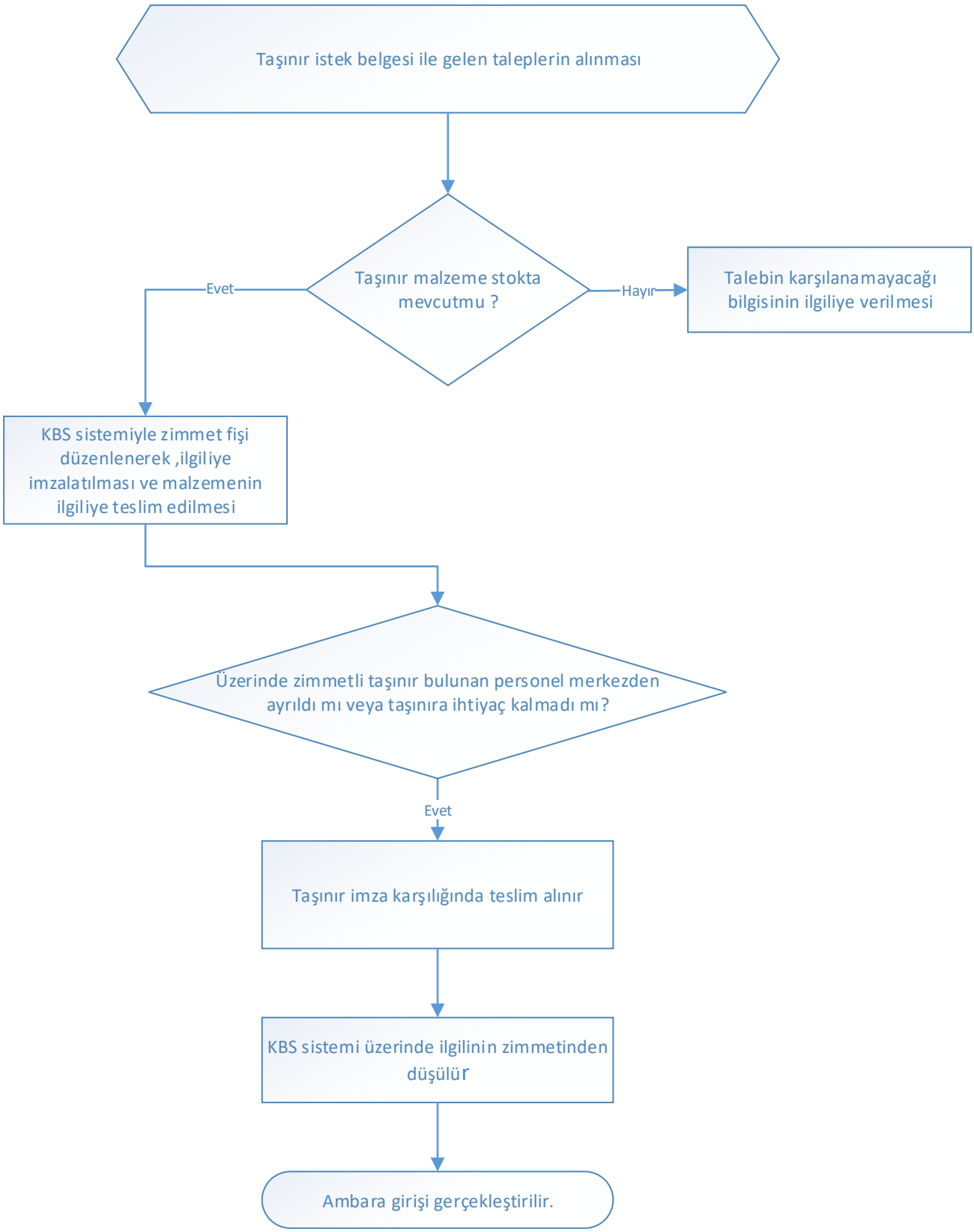Zimmet İşlemleri Süreci İş Akış Şeması