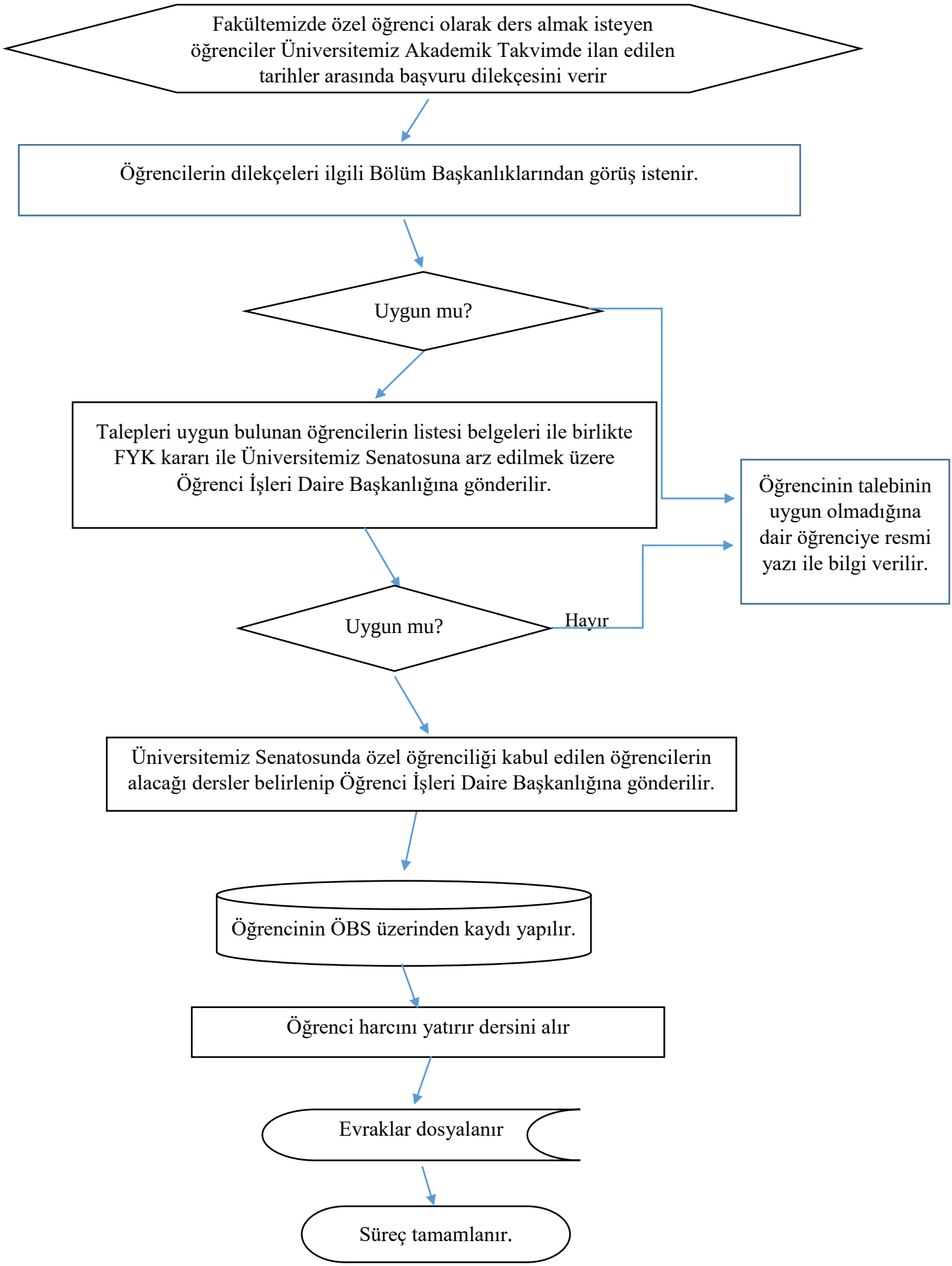ÖZEL ÖĞRENCİ DİĞER ÖĞRENCİLER İŞ AKIŞ SÜRECİ