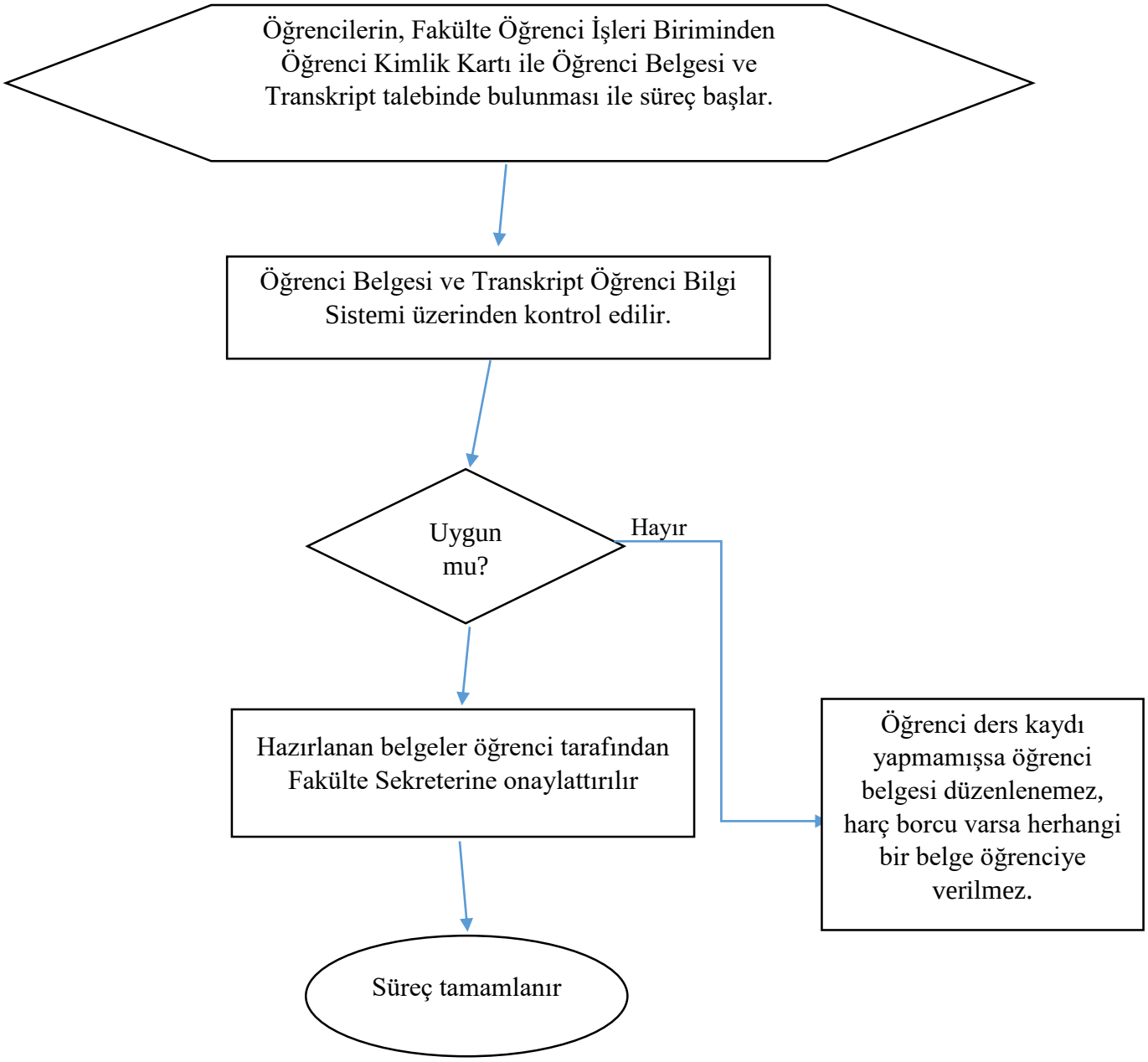# ÖĞRENCİ BELGE TALEPLERİ İŞ AKIŞ SÜRECİ